

ss&c | Blue Prism®

# Customer Excellence Awards **2026**

## Submission Guide

1. Join Us for the 2026 SS&C Blue Prism Customer Excellence Awards
2. Let's Get Started!
3. Browse the Award Categories — Find the Right Match
4. Set Yourself Up for Success: Crafting a Winning Entry
5. Frequently Asked Questions
6. Meet Past Years' Winners

A Decade Of

# DISTINCTION

[blueprism.com](https://blueprism.com)

# 1 Join Us for the 2026 SS&C Blue Prism Customer Excellence Awards!

Over the last ten years, the [SS&C Blue Prism Customer Excellence Awards](#) have honored the boundless imaginations of our customers who've effectively mastered and innovated with automation and artificial intelligence (AI). If that sounds like your company, we'd like to invite you to share your accomplishments with us. Who knows? You could walk away with an award — and your peers in the industry will recognize you as an automation and orchestration trailblazer.

Our awards program is the ideal platform to showcase how you're using intelligent automation to drive real change across your organization. From AI-powered automation and process orchestration to RPA at scale, we celebrate teams that are rethinking how work gets done and turning innovation into measurable impact. When you challenge conventions and push what's possible, automation truly knows no limits.

**Automation is transforming how work gets done today and defining what's next. Share your story to inspire others.**

“Winning the Transformational Excellence Award marked a turning point for our team. It not only positioned us as a benchmark for innovation and scalable solutions but also allowed us to validate our work with the entire intelligent automation community and reaffirm that we are moving in the right direction. This recognition reinforces a way of working built on best practices, creativity applied to every challenge, and a deep commitment to leveraging technology in a smart and meaningful way. The award stands as clear evidence of what happens when a real need meets the passion, conviction and determination of a team that truly believes in what it does.”



**Mariana Lorena Dominguez**  
RPA Lead  
Banca Supervielle

## Join Us for the 2025 SS&C Blue Prism Customer Excellence Awards! cont'd

### Before we get started ...

You can [submit your entries here](#). Enter your own story, or if you're an SS&C Blue Prism partner with a compelling customer, you can submit an entry on your customer's behalf. There's no cost to enter, and no limit to the number of categories you can submit to. Our awards also recognize the people behind the technology with two individual awards; you can enter yourself, or nominate a peer or team lead.

Winners are selected by a team of industry leaders and influencers, representatives from last year's winners and senior SS&C Blue Prism IA experts.

### Why should you enter?

- Prove the value of automation to your wider business.
- Show off your efforts to your automation peers.
- Inspire your team and earn recognition as an award-winning group.
- Stand out from the ordinary by showing how your work is shaping the future of automation.

And there's more! Winners will receive an engraved trophy, a digital badge and the opportunity to share their winning story to a wider audience.

Don't miss your chance to enter.  
We'll begin accepting submissions on February 9, 2026.

**The deadline is March 29, 2026.**



# 2 Let's Get Started!

It's easy to enter! Here's how:



**1. Understand the entry process**  
by reading this Guide.



**2. Choose your categories**  
Review each category to find your perfect fit. Our Guide will help you.



**3. Prepare your entry**  
Check out the tips on page 6 to learn how to create a winning entry. Then, complete your entry online using the online platform. You can save and resume if needed.



**4. Submit your entry**  
The deadline is March 29, 2026



**6. Good luck ...**  
And remember, just add your imagination!

Create your entry on our submission platform

[Click here to get started.](#)

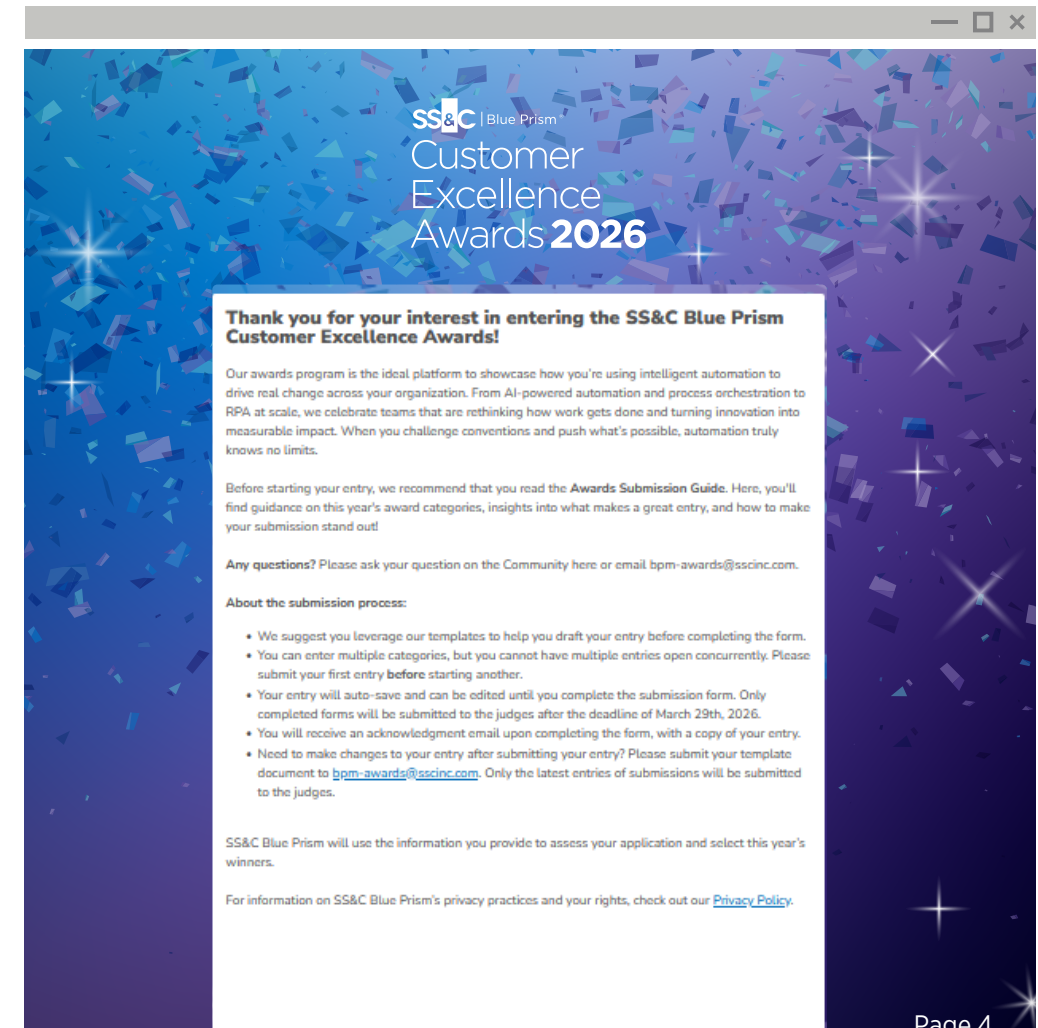
**We're here to help!**

You can also ask us a question in our dedicated community thread.

## Key Dates

- **Deadline for awards submissions:**  
March 29, 2026
- **Finalists announced:**  
May 21, 2026
- **Winners announced:**  
June 23, 2026

If you have any questions during the submission process, please contact [bpm-awards@sscinc.com](mailto:bpm-awards@sscinc.com).



# 3 Browse the Award Categories — It's Time To Find Your Fit

We'll be honoring 32 award winners across seven categories. We've outlined brief descriptions of each award and the requirements for consideration.

## Automation Vanguard Award: Longstanding customer

This SS&C Blue Prism customer has been with us for five years or more and shown leadership by shaping the evolution of intelligent automation. This is a special category for our tenth anniversary, to celebrate our longstanding customers (five years or more) who submit a Transformation Excellence entry.

## Transformational Excellence Award: Best overall use of intelligent automation

This award recognizes customers who've transformed their business in an impactful way using automation and orchestration. Winners articulate the tangible value SS&C Blue Prism products deliver to their internal teams and customers, highlighting key success metrics and how automation has helped your business react to a rapidly changing landscape (i.e., growth of AI technologies, increasing expectations from customers, tougher competition in your market, etc).

Include evidence:

- How automation delivers value in multiple areas of your business.
- How automation enables your company to achieve results that would have been impossible otherwise.
- The tangible and specific benefits delivered to business operations, internal teams, and end customers.

**Four (4) winners in total:** 1 global award winner, 3 regional all-stars (EMEA/APAC/AMERICAS)

## AI & Agentic Award: Most innovative solution

This award honors customers who use intelligent AI. This award showcases customer trailblazers embracing generative AI, AI and agentic technologies. We're looking for creativity in your approach! Are you creating novel solutions and innovative use cases with integrations and extended technologies?

Include evidence:

- That SS&C Blue Prism has been essential to solving a specific challenge in your organization.
- Demonstrate the use of AI, AI agents, machine learning, generative AI and natural language processing, and how automation works with AI technologies to deliver end-to-end solutions. Share your clever and creative uses of SS&C Blue Prism products.

**Four (4) winners in total:** 1 global award winner, 3 regional all-stars (EMEA/APAC/AMERICAS)

## Operational Ingenuity Award: Best overall strategy

This award highlights customers who've built a reliable framework and delivery methodology for improving business operations with automation and/or AI. Whether operating within a federated environment, following the ROM 2 for automation, the EOM for AI or building their own, winners will describe in detail the robust foundation on which their automation program thrives and how this helps them solve operational challenges within their business.

Include evidence:

- The robust and strategic approach to program planning and how this has set you up for future success and/or to handle new technologies and innovations as they arise.
- Concrete examples that demonstrate a strong governance rationale and prioritization standards.
- That this methodical approach has enabled you to enhance compliance, create guardrails for new AI tools, and/or meet internal and external regulatory guidelines.

**Four (4) winners in total:** 1 global award winner, 3 regional all-stars (EMEA/APAC/AMERICAS)

## Browse the Award Categories — It's Time To Find Your Fit cont'd

### Transformation for Good Award:

Best use of automation for community initiatives

This award honors customers who use automation to make impactful changes in support of communities, patients, citizens and society.

Entrants should demonstrate how they use SS&C Blue Prism to contribute to positive improvements — including the methods and results.

Include evidence:

- How you're driving positive change for people via automation.
- Examples of automated processes and use cases.
- Evidence of surpassing original goals and delivering additional benefits.

**Four (4) winners in total:** 1 global award winner, 3 regional all-stars (EMEA/APAC/AMERICAS)

### Rising Star Award:

Best newcomer to automation

This award recognizes new SS&C Blue Prism customers who've driven rapid value in their first year of using automation. How was your implementation of automation especially impactful in your business? Did it make a big difference in one area? Did you automate a surprising number of processes in your first year? Or did you do something transformative/innovative or help you react to a changing business landscape?

Include evidence:

- The extent and speed at which you exceeded initial goals.
- Efficient and demonstrated use of good governance to set foundations for the future.
- Tangible demonstration of short-term achievements.

Please note that this category is reserved for new customers (those who implemented their program in the last 12 months).

**Four (4) winners in total:** 1 global award winner, 3 regional all-stars (EMEA/APAC/AMERICAS)

### Builder of the Year:

Developed the most complex, innovative or impactful automations that drive value. Note, this award is open to self or peer nomination, making it a great chance to recognize a team member's work — or yourself!

Include evidence:

- Examples of initiatives in which the individual has gone above and beyond.
- Examples of automated processes delivered accurately and efficiently.
- References from peers, colleagues or managers describing the individual's performance. *We recommend a single nomination*

We recommend a single nomination per individual, inclusive of peer references and examples.

**Four (4) winners in total:** 1 global award winner, 3 regional all-stars (EMEA/APAC/AMERICAS)

### Leader of the Year:

This award celebrates the visionaries of our industry: those who don't just champion automation but actively shape its future by setting new standards, driving innovation or reimagining what's possible. This award is open to self or peer nomination.

Include evidence :

- That the individual is advocating for automation in their industry.
- Examples of how these activities and endeavors have contributed to the wider automation community. (For example, have they aided other organizations? Have they established an operating model or automation framework that's been adopted elsewhere?)

We recommend a single nomination per individual, inclusive of peer references and examples.

**Four (4) winners in total:** 1 global award winner, 3 regional all-stars (EMEA/APAC/AMERICAS)

# 4 Get Set for Success: How To Craft an Award-Winning Entry

## Entry Confidentiality

We understand that sharing data can make you nervous, but it shouldn't stop you from sharing your great achievements. Any information you're not willing to share publicly should be marked as confidential within your entry. You will also be able to control the level of permissions you are willing to share with us upon submitting your content. You acknowledge that by sharing confidential information, you have obtained the relevant authorization to do so on behalf of your company.

Get ready to impress! Check out our top tips for creating an outstanding entry.

### How do I win over the judges?

#### 1. Hit the high points

Think of your application as an executive-level summary or report. You want to communicate your strategy and process to guide the judges through your story, with enough meaningful detail to create impact without being overwhelming.

#### 2. Be concise and use evidence

Your entry should explain the facts in straightforward terms, with data and evidence to back up key points. If easier, use bullet points to better display your results.

#### 3. Include impact and outcomes

What were you trying to achieve in your business case? What additional or unexpected benefits did you realize as a result of your implementation?

- Efficiency (accuracy, quality, speed, cost, etc.)
- Effectiveness (agility, responsiveness, analytics, employee/customer satisfaction)

- Enablement (digital platform, new products/services businesses, increased revenue/profit/market share, differentiated customer experience, etc.)

#### 4. Metrics

Be as specific as possible about business outcomes and impact (use percentages, fractions and multiples to give a sense of scale where company policy prohibits exact figures, e.g., x% faster, halved delivery times, doubled ROI, record customer satisfaction scores, etc.). Metrics are powerful and our judges love them!

#### 5. Language

All judging will be conducted in English, so please submit your entry in English. We've found that Google Translate (or an equivalent) is often good enough to share the essence of what's being shared.

# 5 Frequently Asked Questions

## A. Entries

### 1. Can we enter multiple categories?

Yes, however we're limiting each organization to one award win and will be prioritizing the highest-scoring entry for the award.

### 2. Can we enter the same category multiple times with different content?

No, we ask for one single entry per organization/individual per category

### 3. I'm an SS&C Blue Prism partner; can I enter on my customer's behalf?

Yes, however you're responsible and accountable for having received adequate permissions from the organization and/or individual prior to entering. Upon entering, you may customize ongoing communication preferences.

### 4. Will there be an extension to the deadline?

No, we're not planning to extend the deadline beyond March 29, 2026.

### 5. How might our entry be used during the Awards?

If you're shortlisted as a finalist, or selected as a winner, we will use your organization's logo and name, and/or the individual's headshot as part of our communications to the automation community. You agree that by providing the logo and individual's headshots, you have the authority to do so and to

grant us the right to use such logo and individual's headshot as described hereunder. These communications include, but are not limited to, blogs, social media posts and website updates.

### 6. Will my entry be used for marketing purposes?

Before submitting your entry, you'll have the option to specify how we can use it for marketing. You can choose to allow us to use your entry with or without your approval, or not at all. Additionally, you can decide whether you want to be named or if the content should remain anonymized.

As a reminder, if any sensitive information is being shared within the entries, we strongly encourage you to mark these elements of the entry as "confidential". Due to the nature of the program, we cannot give visibility to finalists and/or winners of content (imagery and/or written) ahead of various announcements and events.

By entering in the Customer Excellence Awards, you acknowledge that you have adequate rights and permissions from your organization to participate and you have full authority to agree to the terms and conditions.

Please refer to the [2026 Customer Excellence Awards' Terms & Conditions](#) and SS&C Blue Prism's Privacy Policy for more information.

## Don't Forget



### 1. Keep your eye on the deadline!

All entries are due on March 29, 2026



### 2. Pick your categories carefully

Category selection is key. Review each and select one(s) that best reflects your accomplishments.



### 3. Tell a story

Narratives are more powerful and compelling than plain facts.

## Frequently Asked Questions cont'd

### 7. Is there a limit to the number of words allowed per entry?

Yes, please limit your word count to 2,000 words or less per entry.

### 8. Is there a fee for submitting an entry?

No, it's entirely free!

### 9. How will the contents of my entry be used beyond the Awards?

Winning entries will be turned into a public customer story available on SS&C Blue Prism's digital channels after the 2026 Customer Excellence Awards. The customer story will be shared with you before publication for your feedback.

When you submit your entry, you can opt out of the public customer story or clarify your comfort level by sharing your information from the entry publicly. By entering the Customer Excellence Awards, you acknowledge that you have obtained all relevant authorizations from your company to share any information publicly per your selected options. Please note that this does not exclude your inclusion as part of communications about the Customer Excellence Awards. (See above)

Your stories are invaluable to us as an organization too! The Customer Excellence Awards help us keep our finger on the pulse of what intelligent automation teams are doing today. It's a premier source of customer intelligence and inspiration for our teams and gives us real-life insight as to how our customers are using our products.

## B. Judging

### 1. Who are the judges?

Our judging panel is comprised of industry leaders and influencers, representatives from last year's winners and internal subject matter experts.

### 2. Who can be a judge?

Judging is open to SS&C Blue Prism customers, industry leaders and internal subject matter experts. Individuals working within partner organizations are not eligible to be part of the judging panel. If you're interested in joining the judging panel this year, please share your contact information [here](#). You'll still be allowed to enter your program (or yourself) for an award, but you won't be judging in the category you've entered.

### 3. How will the entries be judged?

Each category has a selection of criteria on which the judges will base their evaluation. The shortlist of finalists will be comprised of the top-scoring entries for each region. A panel of judges will select the winner in each category from the finalists.

All judges will sign a non-disclosure agreement that prevents them from discussing or sharing the entries outside of the program.

# 6 Meet Past Year's Winners

## FINAL REMINDERS



### One trophy per company

Customers are limited to winning just one award this year. If you enter multiple categories, your highest-scoring entry will be considered for an award.



### Submit by March 29, 2026

Read this Guide



### Judging

Judging will be completed by industry leaders



### Finalists announced

May 21, 2026



### Winners announced

June 23, 2026

Each year, we celebrate the outstanding achievements of some of our most innovative, thoughtful and forward-thinking customers. Peruse the stories from a few of our past winners to gain inspiration for your award-winning entry.

“Winning the Customer Excellence Award became a standout milestone for our team. It reinforced our pride in the effort we invested in delivering impactful automations. The global recognition significantly increased visibility across the organization, highlighting both our work and the strength of the digital workforce. It opened doors for the team to demonstrate our capabilities more widely, helping others understand the potential of intelligent automation and how it can reshape business processes across different units. Beyond building new connections, the recognition energized the team and strengthened our reputation as a group that people are eager to collaborate with — one that can drive meaningful transformation and support business units in the work they do.”



**Nihil Tom**

Operation Lead,  
NSW Department of Education

## Meet Last Year's Winners cont'd

“Winning the Global Builder of the Year award always keeps me motivated to do something new and out of the box to make our digital workers smarter and smarter. Winning Operational Ingenuity Excellence award 3 consecutive years helped us build confidence and delivered proof of our controlled framework throughout the RPA project lifecycle. It is now considered the standard framework for any new automation implementations. These awards continue to motivate our team to drive additional improvements.”



**Jignesh Khakhriya**

Senior software engineer robotics,  
 Shell

“Winning the Innovation Excellence Award and Business Value Driver from SS&C Blue Prism was pivotal in driving the adoption of our automated process across branches. It allowed us to showcase measurable results, demonstrating how automation transformed operations, improved customer satisfaction, and created a cultural shift within the organization. This recognition not only validated our efforts but also helped us gain the buy-in needed to expand automation adoption throughout branches that were initially resistant, ultimately enhancing both internal and external customer experiences.”



**Silvina Montemartini**

Head of RPA,  
 Santander

## Meet Last Year's Winners cont'd

“Receiving the SS&C Blue Prism Customer Excellence Award was a remarkable milestone that highlighted Alberta Health Services’ commitment to innovation in the Intelligent Automation space. This recognition has fostered a sense of pride and spurred us to elevate our IA program even further. Additionally, the award has enhanced our visibility within the Intelligent Automation community, leading to valuable networking opportunities.”



**Jesse Tutt**  
 Program Director, Intelligent Automation,  
 Alberta Health Services

“Winning the Customer Excellence Award was a defining moment for our team. It gave us a sense of pride and validation for the hard work we put into delivering exceptional results. It also opened doors to new opportunities to build stronger connections across multiple zones in ABI, becoming a talking point for collaboration and innovation. The award wasn’t just an acknowledgment — it was a catalyst for motivation, encouraging us to continually strive for excellence and make an even greater impact on our organization’s digital strategy.”



**Abhay Kumar**  
 Automation COE Lead,  
 Ab InBev

# A Decade Of **DISTINCTION**

**SS&C Blue Prism fuels the world's most complex businesses with agentic automation that's trusted, tested and ready to run.** Backed by SS&C Technologies, a \$25 billion enterprise, we fuse advanced AI-driven software with deep industry expertise to turn agentic from idea to impact. Our agents operate where it matters most: in high-stakes, high-compliance environments across banking, healthcare, insurance, asset management and 70+ other industries. With built-in governance, proven execution and a straight line to value, we help enterprises work faster, safer and smarter. As our own "customer zero", we power over \$4 trillion of SS&C customer assets with the same engine we deliver to our customers.

**We make agentic AI operational.**

To learn more visit [www.blueprism.com](http://www.blueprism.com) and follow us on Twitter (X) @[blue\\_prism](https://twitter.com/blue_prism) and [LinkedIn](https://www.linkedin.com/company/blueprism).