

Blue Prism v6 Robotic Process Automation

Digital Transformation for the Public Sector

Tighter budgets, expanding workloads, declining workforces, increasing regulatory requirements, rising data security concerns, and growing citizen expectations are the mounting challenges facing public sector executives every day.

Dealing with such challenges requires an effective digital strategy that encompasses:

- Ensuring compliance, cyber security and dataflow across all agencies.
- Maximizing current and future workforces.
- Embracing industry-leading technology and innovation to drive digital transformation.

Blue Prism introduces connected-RPA, the Intelligent Digital Workforce platform to bring your digital strategies to life quickly and securely. As the world's leading Robotic Process Automation (RPA) provider, Blue Prism is the platform that enables technologies such as artificial intelligence (AI), machine learning (ML) and cloud capabilities to



easily integrate with business operations to deliver value. It offers a secure, scalable and easy-to-use Digital Workforce that augments human talent and increases productivity, improves citizen experiences, and delivers the foundation for a true digital transformation strategy.



“The biggest challenge enterprises face today is how to scale their RPA and broader intelligent automation programs to achieve desired benefits. The launch of Blue Prism’s Digital Exchange marketplace creates an increasingly essential forum for multi-directional collaboration and solution development. The strength and growth of the ecosystem enabled by this offering will become a defining factor in enabling enterprise automation at scale and the broadening of Blue Prism’s relevance.”

– ELENA CHRISTOPHER, Research VP at HFS Research

Blue Prism RPA ensures delivery of the agency’s mission

Whatever the specific mission of government agencies, Blue Prism’s connected-RPA solution can help attain it with more efficient processes, fewer mistakes, a more optimized workforce, better compliance, and more satisfied citizens. And when it comes to keeping government programs cost-effective, streamlined, and sustainable, Blue Prism’s Digital Workforce rises above the rest.

Blue Prism invented Robotic Process Automation (RPA) to provide an alternative sourcing option to human labor and outsourcing. As the leading RPA software provider, Blue Prism makes government agencies’ business operations more agile and cost-effective by augmenting their human workforce with an intelligent Digital Workforce.

Accredited Blue Prism partners or the government agencies’ operational teams implement the Digital Workforce. The Digital Workers are managed by the agencies’ business teams and governed by IT, enabling employees to focus on higher-value work, while autonomous multi-skilled Digital Workers tirelessly perform error-free rules based administrative transactions.

Not all RPA is created equal and can deliver on security, speed, and scale. Blue Prism is trusted to be:

Intelligent: Blue Prism’s Digital Workers understand context, derive meaning and anticipate change to deliver better and faster business outcomes.

Connected: Our Technology Alliance Program (TAP) spans across digital strategy to bring people, machines and processes together through a scalable fabric of “best-of-breed” technologies.

Easy to Control: Our customers enjoy successful Digital Workforces with a flexible and dynamic 24/7 operational capability with full visibility and control, ensuring absolute compliance and security.

Easy to Integrate: Integrates with virtually any system or application, freeing humans from repetitive work to drastically increase productivity.

Enterprise-grade: A Digital Workforce, run by the business and built with IT governance and security.

Scalable: Deploy one, several or all resilient Digital Workers on premises or in the cloud to scale on-demand.

Secure: Ensure policy compliance, and non-repudiation with proven security in a connected workforce.

The Citizen-Centric RPA Solution

Whether for mission delivery, citizen engagement, workforce realignment or back-office functions, Blue Prism can enable governments and non-profits to transform business processes, reduce costs, and improve citizen/customer experience and overall workforce satisfaction.

A Platform for Artificial Intelligence

Effective digital strategies require a connected Enterprise where technologies such as AI, ML and sentiment analysis easily integrate with business operations to deliver value. By empowering operations to digitize with true operational agility, Blue Prism brings your digital strategies to life quickly and securely.

Blue Prism is advancing the potential of our Digital Workforce by introducing Six Intelligent Automation Skills that deliver meaningful AI capabilities. Our Digital Workforce works alongside people increasing productivity, improving experience and delivering true operational agility to realize the next generation of operational excellence. As the next phase in the evolution of RPA, Blue Prism integrates Skills directly into our platform. Blue Prism allows users to choose from best-in-class technologies that are available for instant download via the Digital Exchange and ready for use in the Blue Prism Design Studio. Through simple drag-and-drop functionality, business users can easily build an automated process including their choice of AI,

OCR, ML, Process Mining, and much more. That means no coding or development is necessary to build custom, intelligent automations with unparalleled security. With Blue Prism’s Six Intelligent Automation Skills our intelligent Digital Workers are able to understand context, derive meaning and anticipate change.

Six Intelligent Automation Skills



Knowledge & Insight – The ability to harvest, understand & deliver insights from disparate data sources.



Learning – The ability to adapt to evolving process patterns & derive contextual meaning.



Visual Perception – The ability to read, understand & contextualize visual information.



Problem Solving – The ability to solve logic, business, and system problems autonomously.



Collaboration – The ability to work seamlessly alongside people & systems.



Planning & Sequencing – The ability to optimize workloads & discover opportunities for better outcomes.

Features and Benefits

Blue Prism connected-RPA truly democratizes AI and emerging technology capabilities across the enterprise. Connected-RPA enables an intelligent, connected and easy-to-control Digital Workforce, endowed with Intelligent Automation Skills to drive real growth in today's automated markets:

Skills – allows users to import and easily use packaged Web APIs. Skills are easily downloaded from the Digital Exchange and are accessible from the Object and Process Studio in the Skills tool bar, arranged into their respective skill categories, for easy drag and drop. Once a Skill is visible in the Skills toolbar it becomes a reusable object that can be part of any future process.

The Digital Exchange – is an extension of the Blue Prism platform that brings together an ecosystem of best-of-breed AI technologies from companies you know and trust – it's where you make your Digital Workforce smarter. Innovative, pre-built solutions are immediately accessible and functional through downloadable assets. No coding or development required—just a hassle-free experience with drag and drop functionality.

Web API – provides a GUI for configuring AI solutions from our technology ecosystem partners by enabling the 3rd party connections to be configured to Visual Business Objects (VBOs). VBOs can then be dragged and dropped into business processes. Web API can also be shared between environments in the same way as Objects, Processes, Credentials, and Schedules. Web API offers flexibility to call a variety of 3rd party services, including cognitive AI capabilities from Microsoft, Google and Amazon.

Firefox browser plug-in – native support for automating web pages and applications in Firefox is provided within Blue Prism through the use of a Firefox extension. This feature enables the accelerated development of Business Objects and Processes that automate Web Applications presented in Mozilla Firefox.

Visit the Blue Prism customer portal to download the latest version of the Blue Prism solution, the user guides for Web API and Skills, and leverage all the business benefits this release offers:

Accelerated business process creation – using pre-built objects, solutions and ML models that can be seamlessly integrated into business processes.

Instant Digital Transformation – Deploy intelligent Digital Workers that instantly know how to process data with best-of-breed AI technologies.

Increased Operational Agility – Blue Prism connects disparate enterprise architectures with simple drag-n-drop functionality.

Ease of Use – Web API offers an intuitive and user-friendly way to consume 3rd party external web services and utilize them within Blue Prism process automations.

AI Everywhere – Blue Prism makes automations that incorporate today's emerging technologies easier than ever through the Digital Exchange, the Skills feature and reusable object-oriented components (VBOs).